



Malvern District Collaborative

Key Project Focus areas this quarter & update on progress:

Reaching communities that are not already engaged/accessing support, resulting in falls/hospital admittance.

The introduction of a wellbeing newsletter encompassing relevant partner detail, shared with GP patients. E.g. information regarding household support fund, Housing options and advice, Damp and mould, physical aids etc.. Further input was received from Platform Housing and Action for Children. The first edition was shared with a variety of partners (health, social care, council, community builders, leisure providers etc) and is usually forwarded on further in turn. It was also available on the PCN website and surgery notice boards.

- Pathway for assisted bin collection service is being reviewed in correlation with housing support/aids services to introduce preventative support.
- Sharing of independent living mapping, for partner input, as part of recommissioning.
- Consider Newton research (heading for trouble...) to further establish cohorts for preventative measures.
- Developing proposal for Warmth on Prescription, utilising existing community assets e.g. SWCA (social prescribers) and Age UK (UKSPF intervention).
- Platform actively contacting 'silent customers' i.e. not heard from for 3 years, to identify support needs.

Employment of Being well coordinators (Mental Health)

- Jacqui Barker (Age UKWMH) and Charlotte Neville (SWCA) were appointed in January as Being Well Coordinators with work begun.
- Being well coordinators issued letters to those on the list supplied by Malvern Town PCN and begun making phone contact, in addition to continued outreach and mapping work. Posters and flyers created and distribution throughout district started.
- Referrals are being received internally from other Age UK services, and the Onside Plus service with a working relationship between the two organisations developed.

Creation of generic project email address - beingwell.malvern hills@nhs.net

- Development of an information sharing protocol with Malvern PCN and initial list of 277 patients over 65 not contacted >2 yrs.
- EMIS training undertaken.
- MHDC has commissioned Onside Advocacy for initial 12 months to provide targeted mental health support to homeless persons / at risk of homelessness.



Malvern District Collaborative - continued

Key Project Focus areas this quarter & update on progress – continued

Pivot to Wellness Strategic Network

- Inaugural meeting of Strategic Network scheduled for 4th July, chaired by Professor Tamar Thompson. Terms of Reference available upon request.

Key partners involved:

- Citizens Advice, Public Health, MHDC, Age UK , Onside Plus Service, Malvern PCN, Platform Housing

Outcomes expected:

- Established relationship with 'at risk' residents currently not on the radar/not engaged with support services.
- Intervention and engagement with people who are not in contact with GP surgeries and other statutory partners and have Identified any non - medical mental health pathway gaps for Malvern Hills district.
- Stronger relationship development with VCS organisations and community groups providing non- medical health support, to further increase capacity.
- Engage with cohort of volunteers and provide training to enhance provisions e.g. mental health buddies.
- Lets Talk Mental Health Summit to be hosted in the Autumn 2023