

VCSE Organisations were asked a series of questions to gain an understanding of the services they offer, how they support people and the challenges faced.

Typical Organisational Information

No of Employees 0-10	No of Volunteers 0-10	90% would like to expand and grow their services.
No of People Supported pa Up to 500	Has capacity for more clients	

- 95% would need additional funding
- 68% would need additional staff
- 28% would need additional training

7 organisations reported they employ clinical staff:

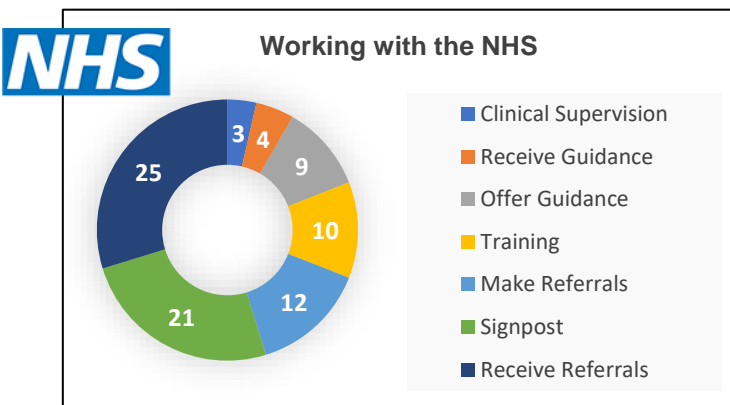
Age UK Herefordshire & Worcestershire	Malvern Community Art Therapy
Megan Baker House	MMSC/Yellow Flag
Relate Severn & Wye	Wick Care Farm
Onside	

Challenges identified in delivering training:

Funding: <ul style="list-style-type: none"> Money to pay for training. Cost of training. Time to access training. 	Training Type: <ul style="list-style-type: none"> Access to specialist training.
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Partnership Working

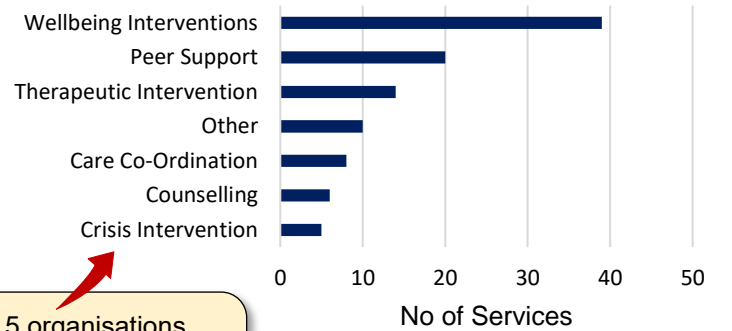
- 77% engage with VCSE Organisations
- 74% engage with NHS Services
- 68% engage with County & District Councils
- 52% engage with Education Establishments



Total number of responses 63

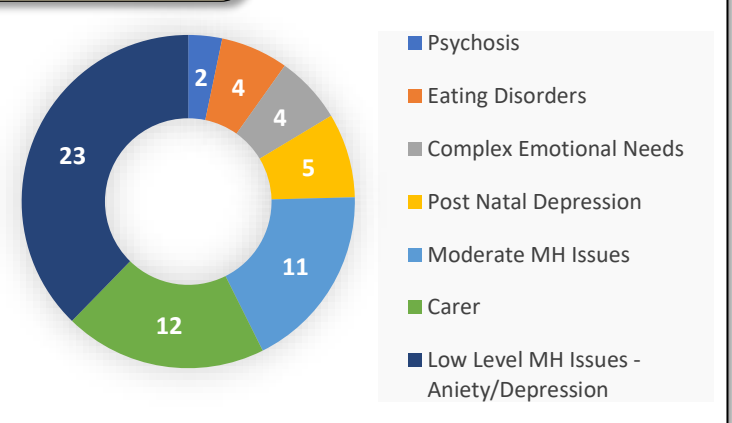
HQ 6 organisations	Service Delivery 39 Organisations
No of Services 72	

Type of Intervention by Service



5 organisations, delivering 5 services, provide crisis interventions.

Eligibility Criteria



Method of Service Delivery

- Online one to one or in a group – 23 services
- Face to Face one to one, or in a group – 35 services

Gaps in Service Provision

Counselling	Hard to Reach
Befriending	Early Intervention – Mental Health Support
Specialist group support	

Requirements from Venues

- Access
- Toilets
- Parking
- Transport
- Wi-Fi

Organisations Providing Services in Malvern Hills

3 Counties Holistic Healthcare (3CHH) Ltd	Action on Post Partum Psychosis (APP)
Age UK Herefordshire & Worcestershire	Age UK Worcester, Malvern Hills, Hereford & Localities
Artists Clubhouse	ASPIE
APNI	Autism West Midlands
Becoming Families	Behind the Smile
Crosslinks Befriending Service	Cruse Bereavement Service
Heads UP Mental Health Awareness CIC	Home Start South Worcestershire HQ
Inspire Cornwall CIC (t/aDadPad)	Jacks Place Care CIC HQ
Jigsaw HQ	Link Nurseries
Malvern Community Art Therapy HQ	Megan Baker House Ltd
MMSC/Yellow Scarf	Onside
Papyrus – Prevention of Young Suicide	Relate Severn & Wye
Simply Limitless	Snowgoose Solutions
South Warwickshire & Worcestershire MIND	South Worcestershire Citizens Advice Bureau HQ
St Richards Hospice	STEPWAY CIO
The Basement Project	The Shed at Top Barn HQ
Ways to Wellbeing CIC	West Merica Women's Aid
Wick Care Farm	Worcester Community Trust
Worcestershire Association of Carers	YMCA Worcestershire
YSS	