

VCSE Organisations were asked a series of questions to gain an understanding of the services they offer, how they support people and the challenges faced.

#### Typical Organisational Information

No of Employees 0-10	No of Volunteers 0-10	88% would like to expand and grow their services.
No of People Supported pa Up to 500	Has capacity for more clients	

- 90% would need additional funding
- 67% would need additional staff
- 27% would need additional training

6 organisations reported they employ clinical staff:

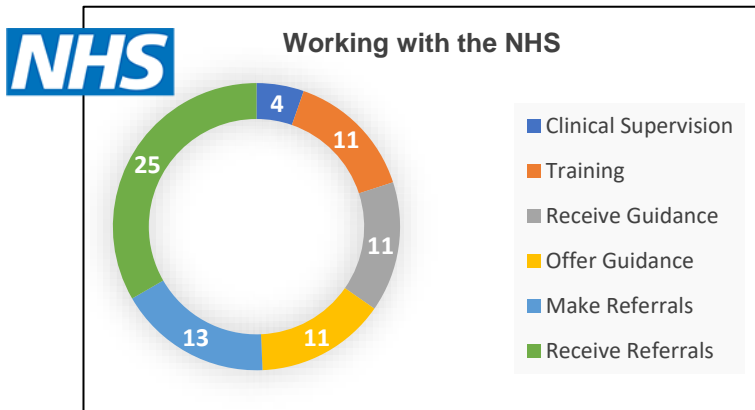
Age UK Herefordshire & Worcestershire	Wick Care Farm
Megan Baker House	MMSC/Yellow Flag
Relate Severn & Wye	Onside

Challenges identified in delivering training:

<b>Funding:</b> <ul style="list-style-type: none"> <li>Money to pay for training.</li> <li>Cost of training.</li> <li>Time to access training.</li> </ul>	<b>Training Type:</b> <ul style="list-style-type: none"> <li>Access to specialist training.</li> </ul>
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#### Partnership Working

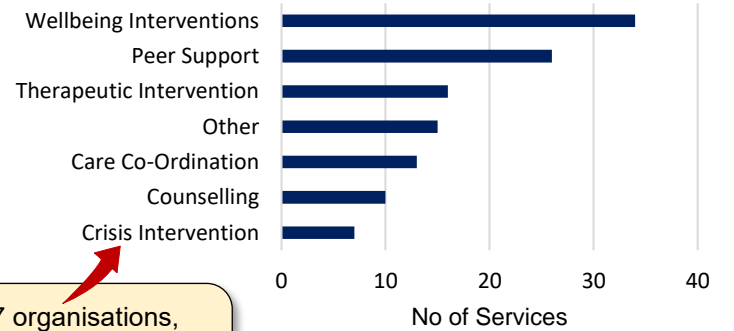
- 79% engage with VCSE Organisations
- 70% engage with NHS Services
- 64% engage with County & District Councils
- 52% engage with Education Establishments



#### Total number of responses 63

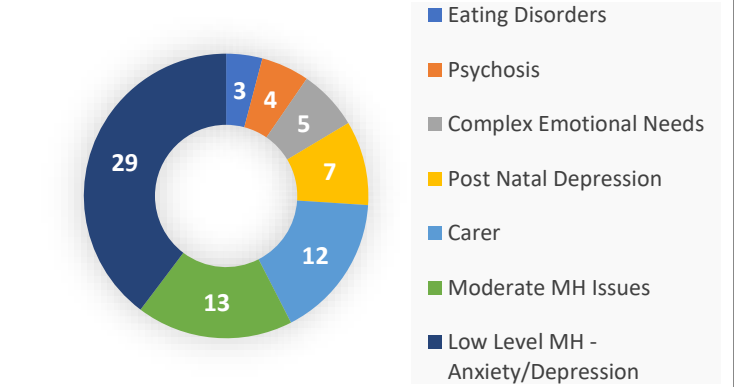
<b>HQ</b> 20 organisations	<b>Service Delivery</b> 40 Organisations
<b>No of Services</b> 74	

#### Types of Intervention by Service



7 organisations, delivering 7 services, provide crisis interventions.

#### Eligibility Criteria



#### Method of Service Delivery

- Online one to one or in a group – 30 services
- Face to Face one to one, or in a group – 44 services

#### Gaps in Service Provision

Counselling	Hard to Reach
Befriending / Social Groups	Support for people on waiting lists
Specialist group support	

#### Requirements from Venues

1 Access	2 Parking	3 Toilets
4 Transport	5 Wi-Fi	

**Organisations Providing Services in Worcester City**

<b>3 Counties Holistic Healthcare (3CHH) Ltd HQ</b>	Action on Post Partum Psychosis (APP)
<b>Age UK Herefordshire &amp; Worcestershire HQ</b>	<b>Age UK Worcester, Malvern, Hereford &amp; Localities HQ</b>
Ahead of Wellbeing CIC	<b>Artists Clubhouse HQ</b>
<b>ASPIE HQ</b>	APNI
Autism West Midlands	<b>Becoming Families HQ</b>
<b>Behind the Smile HQ</b>	Crosslinks Befriending Service
<b>Cruse Bereavement Support HQ</b>	<b>Heads UP Mental Health Awareness CIC HQ</b>
Home Start South Worcestershire	Inspire Cornwall (t/a DadPad)
Jigsaw	Link Nurseries
Megan Baker House Ltd	MMSC/Yellow Scarf
<b>Men's Shed Worcester HQ</b>	<b>Onside HQ</b>
Papyrus – Prevention of Young Suicide	<b>Relate Severn &amp; Wye HQ</b>
Simply Limitless	Snowgoose Solutions
South Warwickshire & Worcestershire MIND	<b>St Pauls Church HQ</b>
<b>St Pauls Hostel HQ</b>	<b>St Richards Hospice HQ</b>
<b>STARS Adult Day Care HQ</b>	<b>STEPWAY CIO HQ</b>
The Basement Project	<b>The Salvation Army Worcester HQ</b>
The Shed at Top Barn	Ways to Wellbeing CIC
West Merica Women's Aid	YMCA Worcestershire
<b>Worcester Community Trust HQ</b>	<b>YSS HQ</b>